



Continuing Education & Customized Training

Behavioral Health Seminar for Emergency Communications Personnel

Four Easy Registration Options

- **Phone:** 651.779.3341
- **Fax:** 651.779.5802
- **Mail to:** Century College, CECT Dept.
3300 Century Avenue North
White Bear Lake, MN 55110
- **In Person:** East Campus, Rm E2521
Mon–Thu 8 am–7 pm
Fri 8 am–4 pm

Questions?

Contact **Joan Peterson**,
at joan.peterson@century.edu
or **651.773.1743**.



Tuesday, May 24, 2011
Century College, White Bear Lake, MN
East Campus, Room E2313
8:00 am-4:30 pm
Cost: \$245 (includes box lunch)
Course ID: 7498

Don't miss this! This day-long seminar is designed to provide emergency communications personnel with additional tools for handling crisis calls and give deeper insight into mental health conditions and issues. Active learning experiences along with public safety/family panels and use of a dispatcher simulation console will be used to relay this important information.

Objectives:

Upon completion of the seminar, you will be able to:

- Describe the basic neurophysiologic problems associated with mental illness.
- Discuss the prevalence and incidence of mental illness and suicide.
- Access resources relating to mental illness and suicide.
- Empathize, through experiential learning, with those experiencing issues related to mental illness.
- Participate in a dialogue with a caller in crisis or a second party.
- Gather information for responding public safety personnel.

Century College Faculty Members, Mary Vukelich and Chris Caulkins

For seminar information, call Joan Peterson at 651.773.1743 or email: joan.peterson@century.edu.

To register online go to century.augusoft.net (do not use www or http) or call 651.779.3341.



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This document can be made available in alternative formats to individuals with disabilities by calling 651.779.3354, 1.800.228.1978 or through the Minnesota Relay Service at 1.800.627.3529.

Registration Form for Behavioral Health Seminar for Emergency Communications Personnel (ID: 7498)

Please fill out all information completely. Date of birth **or** social security number is required. This data is for student tracking purposes only, and will not be released or used for any other purpose.

Name _____ Date of Birth ____/____/____ Home Phone (____) _____

Home Address _____ City _____ State _____ Zip _____

Social Security # _____ - _____ - _____ (Confidential—to be used in registration system as your Student ID.) ___ Male ___ Female

Business Name _____ Business Phone (____) _____

Business Address _____ City _____ State _____ Zip _____

E-mail Address _____

PAYMENT INFORMATION

- Check(s) Enclosed (Please write a separate check for the exact amount of each course, payable to Century College).
- Business purchase order attached
- Please charge to my: ___ VISA ___ MasterCard ___ Discover Account # _____ - _____ - _____ - _____

Cardholder's Name _____ Exp. Date ____/____/____

Your Continuing Education fees may be tax deductible.

Courses you take to maintain or improve your skills related to your current profession are tax deductible. Be sure to contact your tax accountant to get maximum savings.

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www.century.edu/continuinged